



CANADIAN TOURISM  
HUMAN RESOURCE  
COUNCIL

CONSEIL CANADIEN DES  
RESSOURCES HUMAINES  
EN TOURISME

151 rue Slater Street, Suite / bureau 608  
Ottawa, Ontario K1P 5H3

September 21, 2012

Dear Carlomaria Grassi,

It's been a monumental year. Together, with the help of leading subject matter experts from around the world, we have developed an unprecedented international competency standard for food and beverage management. We are proud of this achievement and especially proud of the global representation that was achieved in the working and advisory committees. Thank you for contributing towards this important project.

In the coming weeks, the newly published Food & Beverage Management International Competency Standards will be available for download from [www.emerit.ca](http://www.emerit.ca). The standards embody the essence and driving forces of this sector: quality, depth, innovation and leadership—an achievement we should all be very proud of.

Developing an international standard takes dedicated resources, perseverance and vision. None of this is possible without the participation of renowned practitioners, academics and other stakeholders who take the time to attend meetings, review documents and respond to surveys. We express our deepest appreciation to these individuals.

The team at WDM-Consultants were commendable in their work. The CTHRC and industry committee members benefitted greatly from their professionalism, responsiveness and dedication to this project. In particular, the CTHRC is grateful for the generous hospitality and caring nature this team extended to all participants.

This project was funded by the Government of Canada's Foreign Credential Recognition Program. A special thank you is extended to the Government of Canada for investing in this important work, and for enabling the CTHRC to benefit from the engagement of specialists from around the world, setting a standard that will support improved learner and labour mobility, and ultimately helping drive a stronger economy.

The CTHRC is now embarking on the first international certification program to recognize professionals that meet the standard. The work is well underway and we are certain that you will be interested pursuing the credential. We will keep you informed on the progress and hope to engage you in future opportunities.

On behalf of the CTHRC—thank you once again!

Kind regards,

Phil Mondor  
Senior Vice-President  
CTHRC/ CCRHT

